

**Curriculum Feedback Collection, Analysis
and Action Taken Report**

For

Academic Year 2020-2021

Action Taken Report for Academic Year 2020-2021

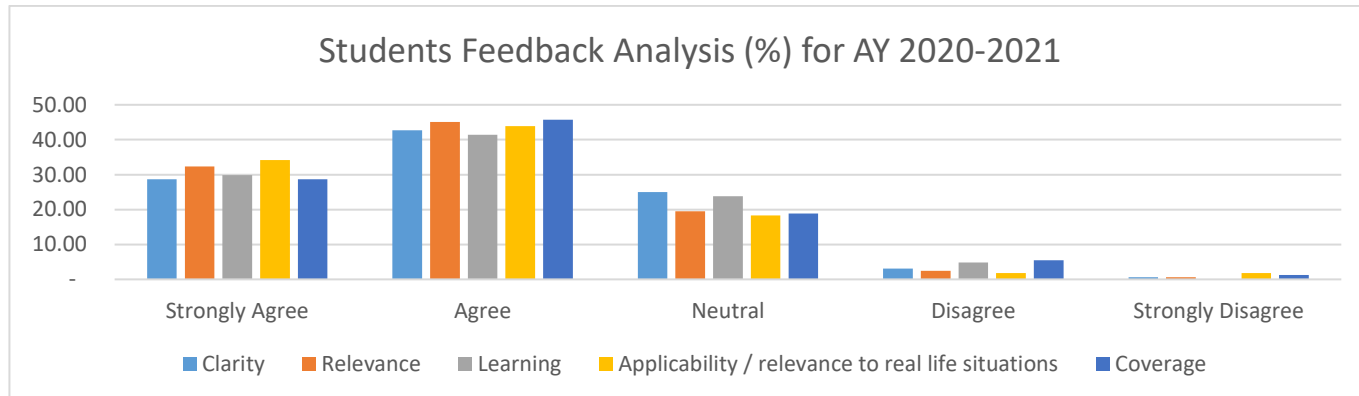
Sr No	Particulars / Action Point	Action Taken
1	Syllabus overlap in other courses	The course in Semester III Corporate Valuation – 3 credits replaced with Business Valuation – 2 credits to reduce overlap in other courses based on suggestions given by the students
2	Taxation course should include GST component	A course on "Taxation" for 3 credits – Semester IV has been introduced which includes GST also. This was revised based on the suggestions given by the students.
3	Increase number of electives	An elective course "Leadership and Capacity Building" – 2 credits introduced in Semester IV based on the feedback given by students to increase number of electives
4	Include crypto-currency and block chain in the program.	Under the Flexi credit course offered in Semester IV – the course "Introduction to Blockchain" would be covered in response to the feedback given by students to include crypto-currency and blockchain in the program.
5	Research Publication course to be added	The "Research Publication" – non letter grade course added in Semester III for all the batches mentioned above based on the mandate received from Symbiosis International (Deemed University). Each student has to publish a research paper wherein they will be guided by faculty members. This initiative was taken to enhance research culture in the University.
6	Research Methodology course to be introduced	A course "Research Methodology" (1 credit) introduced in Semester I in the program structure of batch 2020-22 and 2021-23 as per SIU guidelines. For batch 2019-21 this course would be conducted as a workshop and in an online mode
7	More of financial modeling to be included in the program structure	A new course "Finalytics" – 2 credits introduced in Semester IV of batch 2019-21 and in Semester III of batch 2020-22 and 2021-23. This was based on the feedback that more of financial modeling to be included in the program structure by the faculty members
8	Right flow of courses for data analytics from Semester I to Semester IV.	The course "Business Analytics" shifted to Semester II from batch 2020-22 onwards such that there is a right flow of courses for data analytics from Semester I to Semester IV.
9	Course on as Investment banking to be added	The course Investment Banking and Hedge Funds - 1 credit in Semester III replaced with "Investment Banking and Alternative Investments" – 2 credits under the Flexi credit course based on suggestions given by the industry experts as Investment banking is a rapidly growing field in India
10	<ol style="list-style-type: none"> 1. Basic concepts in relation to banking industry. 2. Loan processing: Documents & procedure. 3. CIBIL score understanding 4. knowledge about Central Registry of Securitization Asset Reconstruction and Security Interest of India 5. Insurance basics 6. Taxation: Basics 7. Internship details: Should be able to convince about the internship & knowledge gained out of that. 8. Basics about the private banks, PSU's & Cooperative banks. 	Planned the activities/guest lectures in AY 2021-2022

Detailed Feedback Analysis and Review for Academic Year 2020-2021

Sr No	Stakeholder	Number of Respondents
1	Students	164
2	Teachers	8
3	Employers/Industry Experts	2
4	Alumni	2

Students Feedback %

Parameter	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
Clarity	28.66	42.68	25.00	3.05	0.61	100.00
Relevance	32.32	45.12	19.51	2.44	0.61	100.00
Learning	29.88	41.46	23.78	4.88	-	100.00
Applicability / relevance to real life situations	34.15	43.90	18.29	1.83	1.83	100.00
Coverage	28.66	45.73	18.90	5.49	1.22	100.00



Name of the Institute : Symbiosis School of Banking and Finance						
Name of the Program : Master of Business Administration (Banking and Finance)						
Students Feedback for design and review of Syllabus						
Academic Year : '2020-2021' (Batch 2020-22)						
SSBF collects the feedback from students in a structured mode. The feedback is analyzed and suitable actions are taken to ensure that to make our program structure comprehensive and well defined catering to both National and International needs of the BFSI domain.						
Number of Respondents : 83						
Sr.No.	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	I was informed about our expected competencies, course outcomes (CO) and program outcomes(PO)*	24	34	23	2	1
2	The curriculum is relevant to and provides for flexibility to meet my learning needs	27	38	17	1	
3	Adequate co-curricular learning opportunities are provided to me to support the curricular learning	24	32	23	4	1
4	The course is relevant to the industry requirements.	28	38	16	1	
5	The number of hours allocated to the course are adequate.	23	38	17	5	1

Sr.No.	Question	Yes	No
1	The topics were overlapping with the courses taught earlier / during the semester. If Yes, name such topics with course details	2	81
2	Placement of the course is in appropriate semester. If No, Please specify the correct semester	83	

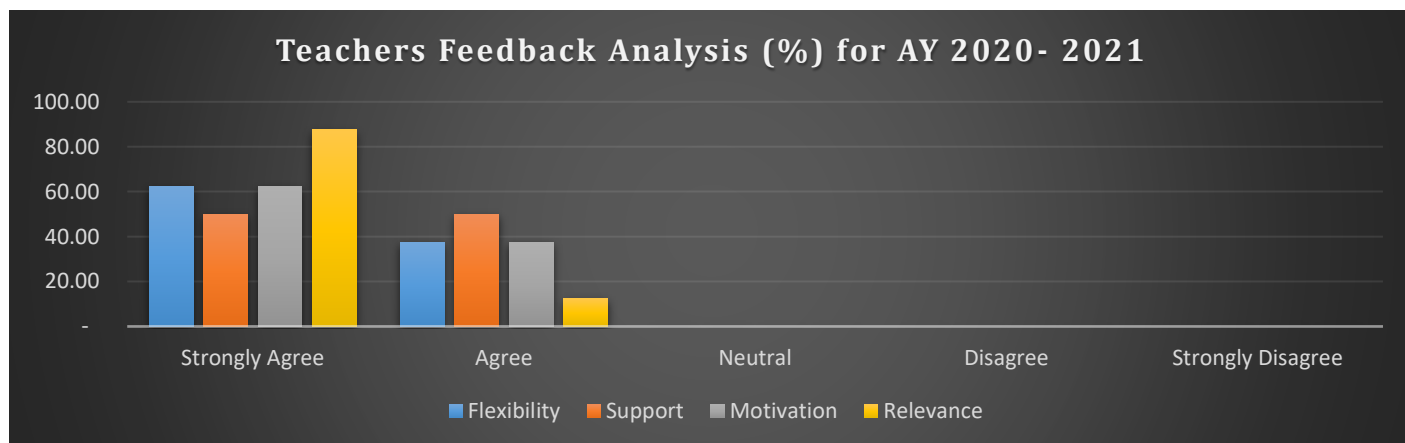
Name of the Institute : Symbiosis School of Banking and Finance						
Name of the Program : Master of Business Administration (Banking and Finance)						
Students Feedback for design and review of Syllabus						
Academic Year : '2020-2021' (Batch 2019-21)						
SSBF collects the feedback from students in a structured mode. The feedback is analyzed and suitable actions are taken to ensure that to make our program structure comprehensive and well defined catering to both National and International needs of the BFSI domain.						
Number of Respondents : 81						
Sr.No.	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	I was informed about our expected competencies, course outcomes (CO) and program outcomes(PO)*	23	36	18	3	2
2	The curriculum is relevant to and provides for flexibility to meet my learning needs	26	36	15	3	1
3	Adequate co-curricular learning opportunities are provided to me to support the curricular learning	25	36	16	4	1

4	The course is relevant to the industry requirements.	28	34	14	2	2
5	The number of hours allocated to the course are adequate.	24	37	14	4	1

Sr.No.	Question	Yes	No
1	The topics were overlapping with the courses taught earlier / during the semester. If Yes, name such topics with course details	1	80
2	Placement of the course is in appropriate semester. If No, Please specify the correct semester	78	3

Teachers Feedback %

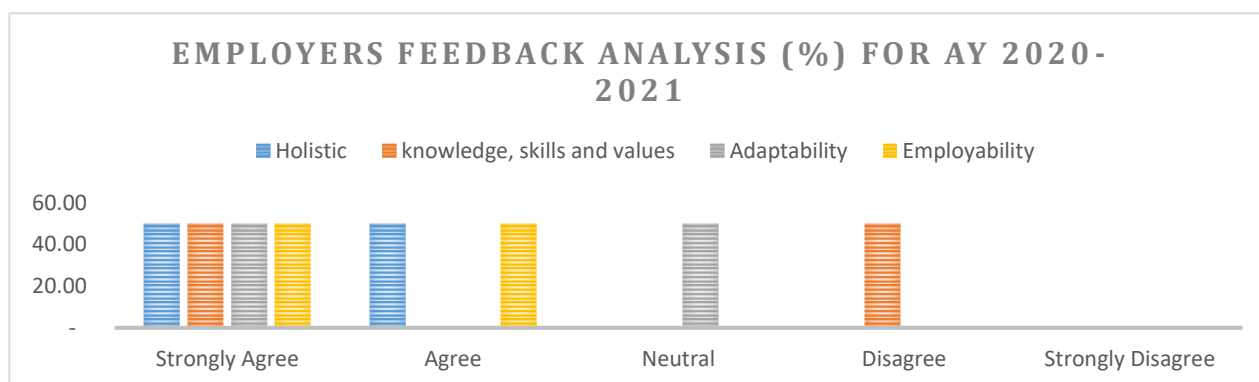
Parameter	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
Flexibility	62.50	37.50	-	-	-	100.00
Support	50.00	50.00	-	-	-	100.00
Motivation	62.50	37.50	-	-	-	100.00
Relevance	87.50	12.50	-	-	-	100.00



Name of the Institute : Symbiosis School of Banking and Finance						
Name of the Program : Master of Business Administration (Banking and Finance)						
Faculty Feedback for design and review of Syllabus						
Academic Year : '2020-2021'						
SSBF collects the feedback from Faculty in informal mode. The feedback is analysed and suitable actions are taken to ensure that to make our program structure comprehensive and well-defined catering to both National and International needs of the BFSI domain.						
No. of Respondents: 8 (Informal feedback taken during the faculty meeting)						
Sr.No.	Questions	Parameters				
		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	I am given enough freedom to contribute my ideas on curriculum design and development.	5	3			
2	The faculty members/teachers are supported with adequate learning resources.	4	4			
3	The faculty members/teachers are encouraged to establish linkages with industry.	5	3			
4	The syllabus is relevant and adequate in terms of scope, depth, and choice to help develop the required competencies amongst students.	7	1			
Sr.No.	Question	Yes	No			
1	Would you recommend any new course / topic to be added in the program structure?	4	4			

Employer/ Industry Experts Feedback %

Parameter	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
Holistic	50.00	50.00	-	-	-	100.00
knowledge, skills and values	50.00	-	-	50.00	-	100.00
Adaptability	50.00	-	50.00	-	-	100.00
Employability	50.00	50.00	-	-	-	100.00



Name of the Institute : Symbiosis School of Banking and Finance

Name of the Program : Master of Business Administration (Banking and Finance)

Employers Feedback for design and review of syllabus

Academic Year : '2020-2021'

SSBF collects the feedback from Employers in a structured mode. The feedback is analyzed and suitable actions are taken to ensure that the curriculum is up-to-date to make our program structure comprehensive and well defined catering to both National and International needs of the BFSI domain.

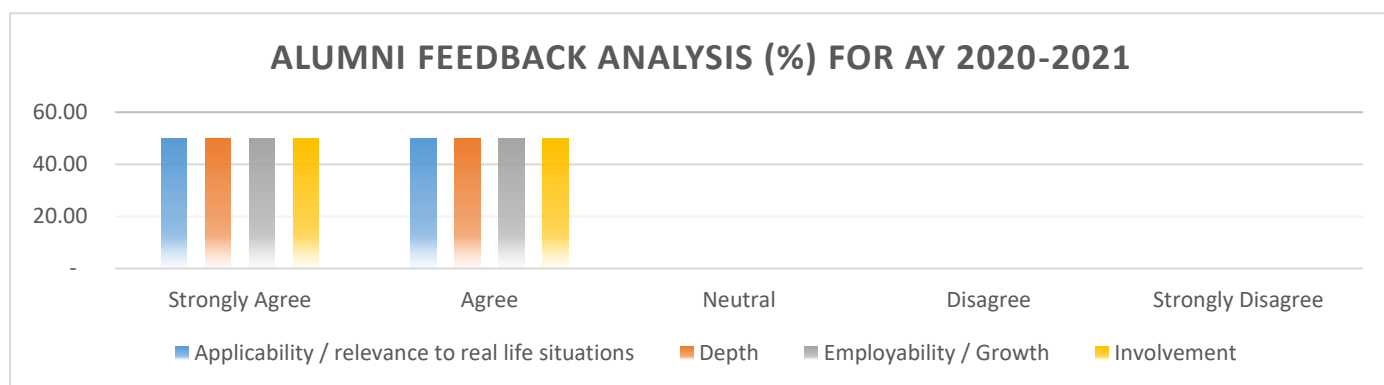
Total Number of Respondents : 2

Sr.No.	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	The curriculum has a good blend of theory and practical aspects	1	1			
2	The students of the program are adequately trained in terms of knowledge, skills and values	1			1	
3	The students of the program demonstrates the ability to learn new things quickly, to adapt, to the dynamic environment	1		1		
4	The courses offered in the Institute have relevance to societal needs and employment potential.	1	1			

Sr.No.	Question	Parameters	
		Yes	No
1	Would you recommend any new course/topic to be added in the program structure?	1	1

Alumni Feedback %

Parameter	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
Applicability / relevance to real life situations	50.00	50.00	-	-	-	100.00
Depth	50.00	50.00	-	-	-	100.00
Employability / Growth	50.00	50.00	-	-	-	100.00
Involvement	50.00	50.00	-	-	-	100.00



Name of the Institute : Symbiosis School of Banking and Finance					
Name of the Program : Master of Business Administration (Banking and Finance)					
Alumni Feedback for design and review of syllabus					
Academic Year : '2020-2021'					
SSBF collects the feedback from Alumni in informal mode. The feedback so collected is analyzed and suitable actions are taken to ensure that the curriculum is up-to-date to make our program structure comprehensive and well defined catering to both National and International needs of the BFSI domain					
No. of Respondents : 2 (Informal feedback taken during the Alumni meet)					
Sr.No.	Questions	Parameters			
		Strongly Agree	Agree	Neutral	Disagree
1	The institute curriculum has prepared me adequately for the job roles, I have handled and been handling.	1	1		
2	The curriculum of the program is well designed and promotes learning experience of the students.	1	1		
3	The courses offered in the Institute have relevance to societal needs and employment potential.	1	1		
4	The institute encourages contribution from Alumni in curriculum and student development.	1	1		
Sr.No.	Question	Yes	No		
1	Would you recommend any new course / topic to be added in the program structure?	1	1		